

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2014 TOTAL	OCT 2013	2013 TOTAL
JIFs RECEIVED	56	53	77	66	73	92	82	83	86	83			751	73	789
JIFs RESPONDED TO	66	37	72	61	83	68	86	86	93	90			742	91	785
Non-Jurisdictional	45	29	44	39	56	50	68	58	70	74			533	65	550
Jurisdictional	12	5	16	15	18	10	13	26	14	11			140	11	151
Variance	1	1	6	4	2	4	3	2	3	1			27	5	24
General Information	6	1	2	2	1	3	2	0	1	3			21	5	45
Potential Violation	2	1	4	1	6	1	0	0	5	1			21	5	15
AVERAGE RESPONSE TIME (in days)	16	11	16	21	13	16	16	19	18	12			16	16	18

TELEPHONE CALLS	223	210	294	327	390	376	391	448	379	337			3375	348	3927
WALK-INS	6	8	19	12	14	18	27	29	21	15			169	17	157
WRITE INS/SITE VISITS	3	3	1	4	2	9	3	4	0	2			31	4	41
OTHER AGENCIES	14	16	24	25	25	35	31	33	30	24			257	36	322
FOIL REQUESTS RECEIVED	17	19	26	23	20	21	13	17	17	25			198	16	178